

RULES AND REGULATIONS FOR PARTICIPANTS OF A DUNAJEC RAFTING TRIP

1. Rafting trips are organised by the Polish Association of Pieniny Raftsmen.
2. Rafting is open daily from the 1st of April to the 31st of October except Easter Sunday and Corpus Christi.
3. Rafting does not take place if water levels exceed 250 cm.
4. The raftsmen are responsible for the safe transportation of passengers.
5. Passengers are obliged to follow the recommendations of the raftsmen that ensure their safety during a rafting trip, and adhere to the rules of visiting the Pieniny National Park, e.g. regarding the arrangement of passengers on the boat, maintaining silence in the Dunajec Gorge etc.
6. Persons under the influence of alcohol or other intoxicants may not be transported. It is strictly forbidden to consume alcohol on the boat.
7. It is forbidden to pollute the river by dumping any waste or rubbish during the rafting trip.
8. Before the rafting trip begins, passengers may obtain life jackets from the raftsmen.
9. Raftsmen are authorised to verify the age of children for whom discounted tickets were purchased; a document stating the child's date of birth is required.
10. Passengers are entitled to one piece of hand luggage under 5 kg, free of charge.
11. To transport any luggage over 5 kg, bicycles etc, passengers need to pay a fee according to the current price list.
12. A maximum of two bicycles, with no additional weight, such as panniers, can be taken on the boat, for an additional fee.
13. **The boats are not roofed.** Due to possible weather changes during the rafting trip, the passengers are required to carry appropriate clothing and protection from rain.
14. Tourists are advised to remain calm if small amounts of water enter the boat during rafting; such occurrence is normal and does not pose a threat to the safety of passengers.
15. The minimum number of passengers required for a boat to leave is 11. This applies to rafting trips to both Szczawnica and Krościenko. Rafting is also possible with a smaller number of passengers if the basic cost has been paid.
16. After purchasing tickets at the ticket office, passengers should make their way directly to the designated boat.
17. If, after purchasing tickets, tourists leave the marina, i.e. they don't immediately take a seat in the boat, their tickets are no longer valid. In such a case, they are not entitled to a refund of the cost of tickets.
18. Tourists who purchased their tickets online or at a ticket machine, are requested to scan them in the designated device or at a ticket office 15 minutes before the indicated time, and make their way to the designated boat.
19. If passengers wish to cancel their rafting trip after its departure from starting marinas, e.g. due to a change in the weather or alteration of plans, they are not entitled to a refund of the cost of tickets.
20. Passengers can return from final marinas by buses, for an additional fee. They can also rent a bicycle (for a fee) in order to return via the Pieniny Route.

*Buses run approximately every 40 minutes; the last one departs roughly 3 hours after ticket offices in the starting marinas of the Dunajec Rafting have closed.

*Return buses are located in:

Szczawnica – car park at ul. Pienińska 1

Krościenko — Main Square by the old church

*Tourists who purchased the package "Rafting + PKL Palenica + bus" are picked up from the car park by the base station of the cable car, according to the timetable in the information leaflet.

21. Groups with a prior reservation are served according to the time in their reservation.
22. Purchasing a ticket for a Dunajec Rafting trip is tantamount to accepting these rules and regulations.
23. For more detailed information, please contact the staff of Dunajec Rafting.